



**FACE COSMETIC + RECONSTRUCTIVE SURGERY**  
*The Intersection of Reconstructive Precision and Cosmetic Vision*

**+ A Clinic Built with Purpose and Heart**

Eight years ago, FACE Cosmetic and Reconstructive Surgery opened in Saskatoon with the goal of creating a space where advanced facial surgery, medical aesthetics, and compassionate care could come together under one roof. At the time, the city did not have a dedicated centre for the full range of facial plastic and reconstructive services. Patients often had to navigate multiple locations, long travel distances, or an institutional environment that felt cold or intimidating.

FACE changed that landscape. The clinic was intentionally designed to feel warm, calm, and reassuring, creating an atmosphere where patients feel supported from the moment they walk in. This environment reflects the philosophy that guides every part of the practice. The leadership of the clinic established a foundational commitment to caring for each individual with attention, respect, and expertise. The goal has always been to instill trust and confidence, not only in the treatments offered, but in the people providing them.

Over the years, FACE has earned recognition for its excellence, including being a four-time winner of the Consumer Choice Award,

reflecting consistent patient satisfaction and trust. Today, the clinic is celebrated across Canada as a centre of excellence in facial rejuvenation, reconstructive surgery, and aesthetic medicine. Patients travel from across the country and internationally for care that combines innovation, artistry, safety, and a deeply personalized approach.

**+ The Philosophy That Built FACE**

FACE's philosophy is rooted in the belief that exceptional results begin with genuine care. The practice was founded on principles of commitment to patients, excellence in surgical treatment, and a promise to provide the highest level of attention before, during, and after treatment.

Under the guidance of Medical Director Dr. Rick Jaggi, the clinic operates with a clear priority; every patient deserves to feel seen, supported, and respected. Decisions about treatments are made collaboratively, with honest communication and a focus on what will create the most natural, harmonious, and long-lasting outcomes.

Patients often express gratitude not only for their results, but for how they were treated throughout their journey. Whether undergoing a complex

surgical transformation or a small non-surgical enhancement, individuals consistently describe feeling cared for, listened to, and treated with integrity. This philosophy is the foundation upon which FACE has built its reputation.

**+ The Architect Behind the Vision: Dr. Rick Jaggi**

The success and evolution of FACE cannot be separated from the leadership and vision of Dr. Rick Jaggi. He is a double board certified Facial Plastic and Reconstructive Surgeon and is widely respected for his surgical skill, innovative techniques, and commitment to education.

Dr. Jaggi completed his Doctor of Medicine at Dalhousie University in Halifax, followed by a Residency in Otolaryngology, Head and Neck Surgery at the Queen Elizabeth II Health Sciences Centre. He later pursued a distinguished fellowship in Head and Neck Oncology, Facial Plastics, and Microvascular Reconstruction in Auckland, New Zealand, where he trained under recognized experts in the field.

He is a Diplomate of the American Board of Facial Plastic and Reconstructive Surgery and currently serves as the Director of Facial Plastic and Reconstructive Surgery for the Saskatchewan Health Authority. His academic contributions include the role of Associate Professor in the Department of Surgery at the University of Saskatchewan, along with involvement in undergraduate and graduate teaching.

Dr. Jaggi also serves as fellowship director for a Facial Plastic and Reconstructive Surgery program affiliated with the University of Saskatchewan. Trainees gain experience in cosmetic surgery, facial nerve disorders, oculoplastics, facial feminization, and complex cutaneous malignancies. His commitment to education extends to peer review work with several surgical journals and multiple national and international speaking invitations where he discusses evolving surgical techniques and patient-centred approaches.

Despite his extensive accomplishments, Dr. Jaggi continues to express that the most meaningful part of his work is the human impact. Seeing patients regain confidence, witnessing emotional transformation, and helping individuals feel more like themselves represents the true reward for him. His patients often describe him as compassionate, honest, and deeply committed to their well-being.



**+ The Signature Facelift: A Transformative and Innovative Approach**

One of the most distinctive achievements of FACE is the development of the Signature Facelift, an innovative and comprehensive procedure that has brought nationwide attention to the clinic. The Signature Facelift is designed to address facial rejuvenation in a complete and cohesive manner, allowing patients to achieve natural results with optimal longevity.

The procedure typically includes a preservation deep plane facelift and neck lift, an endoscopic brow reset, upper and lower eyelid surgery, fat transfer, a lip lift when appropriate, and CO2 laser resurfacing. Rather than performing these procedures separately over multiple sessions, the Signature Facelift integrates them into one carefully planned operation. This approach reduces total downtime, provides harmony between facial features, and helps patients achieve a refreshed and youthful appearance without looking overdone.

Patients consistently highlight how transformative the experience is. Many share stories of renewed confidence, improved self-esteem, and the ability to participate more fully in social and professional life. The emotional impact is often described as life changing. For FACE, this is one of the most rewarding aspects of the work.

Over the last two years, demand for the Signature Facelift has grown significantly. Patients from across Canada and abroad have sought it specifically, recognizing the expertise and thoughtful planning behind the procedure. The Signature Facelift is now considered the future of FACE, shaping the clinic's identity and guiding the evolution of its surgical practice.

**+ Surgical Services That Redefine Confidence**

Surgery at FACE is approached as a blend of science, artistry, and deep respect for each person's individuality. Under Dr. Jaggi's expertise, surgical treatments are designed to restore balance, enhance natural structure, and create results that feel authentic rather than altered. Whether it is a rhinoplasty that refines the central feature of the face or a deep plane facelift that redistributes youthful volume, each procedure is guided by a commitment to precision and harmony.





dullness. Each device works differently, but together they create a comprehensive skin rejuvenation menu that restores glow and smoothness. Microneedling and VascuPen treatments help refine the skin's surface, tighten pores, and reduce scarring, making the complexion feel fresh and awake. Alma TED hair restoration adds another layer to the non-surgical offerings. This innovative, non-invasive treatment encourages hair growth in a way that feels comfortable and natural, helping patients regain density and confidence without injections or downtime.

The FACE team has introduced advanced technologies to Saskatchewan that were previously unavailable, providing patients with access to the latest innovations in care. The clinic and staff are trained to administer multiple laser treatments within a single visit, allowing the therapies to work synergistically for enhanced and more comprehensive results.

Beyond the technology itself, the non-surgical experience at FACE is designed to be warm, personalized, and restorative. Patients leave feeling refreshed, revitalized, and renewed, enjoying both the visible improvements and the thoughtful care behind every treatment.

#### + Injectables That Elevate Natural Expression

Injectables remain one of the most loved categories at FACE for their ability to deliver instant, yet beautifully subtle enhancement. In the hands of skilled injectors like Reiann Oak and Caitlin Owens, neuromodulators and dermal fillers are used as artistic tools rather than shortcuts. Every injection is intentional, carefully placed, and designed to maintain the integrity of natural expression.

Neuromodulators soften lines created by expression and stress, giving the face a more rested appearance. Dermal fillers restore volume in areas where the face naturally thins over time, bringing back lift, contour, and youthful softness. Even injectable rhinoplasty

offers patients a temporary, non-surgical option to refine nasal shape with precision. The focus is always on creating balance, enhancing features, and helping patients feel like the freshest version of themselves.

Injectables at FACE are not about changing identity. They are about enhancing confidence with results that look effortless.

#### + The FACE Team: Expertise and Compassion Working Together

A significant part of FACE's success comes from the strength and dedication of its team. Every member brings a combination of advanced training and genuine compassion, which supports the clinic's patient-centred philosophy. While many clinics today have nurse injectors working with minimal direct medical oversight, at FACE the nurses operate under the close guidance and mentorship of Dr. Rick Jaggi. This level of supervision ensures treatments are not only precise and safe but also aligned with the highest medical and aesthetic standards.

#### Reiann Oak, Cosmetic Nurse Injector

Reiann holds a Bachelor of Science in Nursing and has extensive experience in critical care, having worked for a decade in one of the busiest trauma hospitals in Vancouver. Her passion for aesthetics grew early in her career, and she brings a thoughtful, safety-oriented approach to every treatment. Patients appreciate her gentle technique and her understanding of how to enhance natural beauty.

#### Caitlin Owens, Cosmetic Nurse Injector

Caitlin is a Licensed Practical Nurse and certified Cosmetic Injector who has built a strong foundation in both medical and aesthetic nursing. She completed advanced injector training through the Canadian Association of Medical Aesthetics. Her approach is detail oriented and evidence based, which helps her achieve subtle and refined outcomes.

#### Melanie Sunderland, Operating Room Lead

Melanie ensures the operating room runs with precision, teamwork, and the highest standards of safety. Her leadership helps create a smooth experience for both patients and staff.

#### Vanessa MacDonald, Medical Coordinator

Vanessa plays a key role in coordinating patient care, organizing schedules, and ensuring every step of the patient journey flows smoothly. Her attention to detail and supportive nature help maintain FACE's high standard of service.

Together, the team contributes to an environment where patients feel supported, informed, and cared for throughout their entire experience.



#### + Accommodations for Traveling Patients

Many patients travel to FACE from other provinces or countries, and the clinic offers tailored accommodation options to ensure a comfortable and restful recovery. For smaller surgeries, FACE continues its collaboration with The James Hotel in downtown Saskatoon, where guests enjoy boutique suites designed for privacy, relaxation, and healing, along with a corporate rate that makes extended stays accessible.

Beginning in 2026, FACE is excited to offer accommodations as part of the Signature Facelift experience. Patients will stay in The Penthouse, located just a short walk from the clinic, with an eight-day booking included in the procedure price. This thoughtfully designed arrangement provides convenience and peace of mind, especially for those traveling to Saskatoon for surgery, allowing patients to focus entirely on their recovery while enjoying comfort and privacy.

#### + Clinic Culture: A Commitment to Warmth, Safety, and Growth

One of the most celebrated aspects of FACE is the strong culture that guides the clinic's daily operations. Staff members describe the environment as collaborative, supportive, and focused on continuous improvement. Education is a central priority, and the clinic regularly invests in training opportunities, conferences, and skill development for its team.

The environment is intentionally warm and welcoming. Patients often remark on how comfortable they feel, even during vulnerable moments. Many express appreciation for the kindness and patience shown by staff at every stage of their treatment.

Safety remains a core priority. The surgical suite is fully accredited, the clinic follows rigorous protocols, and anesthesiologists are board certified. Every detail is designed to ensure optimal patient outcomes.

#### + Vision for the Future: Growth, Innovation, and Excellence in Facial Rejuvenation

FACE continues to grow as a centre of excellence in facial rejuvenation. Over the past two years, demand for both surgical and non-surgical services has increased significantly, and the clinic has expanded its capabilities to meet that need.

The leadership team has a clear vision for the future, aiming to advance facial surgical techniques, strengthen the clinic's national and international presence, and expand access to patients who seek high-quality, personalized care. A key part of this vision includes the Signature Facelift, which serves as a cornerstone of FACE. This proprietary technique is renowned for its natural-looking, transformative, and long-lasting results. FACE continually refines and publishes on the procedure, focusing on proprietary tools, precise incision techniques, and enhanced recovery protocols to optimize outcomes. While maintaining select high-demand complementary non-surgical services, the clinic's core identity is established as a destination for exceptional facial rejuvenation. In addition, FACE is developing a rigorous internal training program to ensure every surgeon delivers consistent, exceptional results.

The team also hopes to welcome more patients from across Canada and internationally, reinforcing FACE's reputation as a trusted and innovative destination for facial transformation. As Dr. Jaggi explains, the focus remains on excellence, compassion, and continuous improvement. The desire to help patients feel confident and restored motivates everyone at the clinic, and that commitment will drive FACE forward in the years ahead.

#### + A Clinic that Transforms Lives with Expertise and Heart

FACE Cosmetic and Reconstructive Surgery stands as a unique and influential leader in facial aesthetics and reconstructive care. Its philosophy of compassion, its dedication to patient advocacy, its innovative surgical techniques, and its emphasis on education and collaboration have created a powerful and respected presence within the field.

From comprehensive surgical transformations such as the Signature Facelift to advanced non-surgical treatments and subtle enhancements, FACE offers patients exceptional options delivered with honesty, precision, and warmth. Coupled with an exceptional team and a vision for continued growth, FACE remains committed to elevating facial rejuvenation and helping patients regain confidence in their appearance and in themselves.

Through innovation, expertise, and a deeply human approach to care, FACE continues to redefine what is possible in facial plastic surgery and aesthetic medicine.



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Patients often describe a sense of recognition when they see their results. They look refreshed, brightened, and more aligned with how they feel on the inside.

Facial rejuvenation procedures such as eyelid surgery, brow lift, and neck lift bring back definition in subtle but meaningful ways. Instead of chasing trends, the surgical philosophy here focuses on timeless proportion. A carefully executed lip lift, buccal fat contouring, or ear surgery becomes not just a change in appearance, but an upgrade in confidence and self-expression. For patients experiencing facial nerve challenges or recovering from trauma, FACE also provides advanced reconstructive solutions and functional correction that restore both form and emotional well-being. The surgical offerings at FACE all share a single goal: to reveal the most confident and harmonious version of each unique face.

#### + Non-Surgical Treatments That Refresh and Revitalize

For patients who prefer a gentler approach or who simply want to maintain their results, FACE offers an elevated selection of non-surgical treatments that deliver impressive refinement without downtime. From laser resurfacing to innovative hair restoration, these technologies are selected for their power, precision, and ability to create visible improvements while preserving the integrity of the skin.

Laser treatments such as ClearLift, ClearSkin Pro, Erbium YAG, and IPL bring new radiance to the skin by targeting tone, texture, sun damage, and